

Karen Peters
Whitefriars,
Lewins Mead,
Bristol,
BS1 2NT

Contact us	Customer Services
Telephone Number	0117 906 9920
Customer Reference	CAR699002B

Dear Karen Peters

Thank you for choosing to insure your car with SefasInsure. Your policy is now due for renewal. Please find below the details of last year's premium and the premium for the next 12 months.

Please take a moment to read through all of your documents carefully to ensure all the details are correct and that your demands and needs have been met. If any details are incorrect please call us on 0117 906 9920 or visit sefasinsure.co.uk.

Your Policy Details

	Current Premium (Per Annum)	New Premium (Per Annum)
Breakdown Cover	£39.99	£45.99
Multi-car Policy	£220.00	£250.00
International Cover	£113.74	£124.26
Total	£373.73	£420.25

Your Personal Details

Name	Karen Peters
Address	Whitefriars Lewins Mead Bristol BS1 2NT
Contact Number	+441179100525
Email	kpeters@sefas.com
Policy Number	PN1122313

Your Primary Vehicle Details

Registration	KP66 MYS
Vehicle	Mercedes-Benz CLS 220 D AMG Line Premium
Cover	Comprehensive
Voluntary Excess	£100
Compulsory Excess	£300

We encourage you to carefully consider this renewal, and whether the cover we provide still meets your needs. As you have been with us for over four years, we would also recommend checking that we are still providing the best possible insurance deal for you by shopping around and visiting online comparison sites.

Thank you again for choosing SefasInsure.

Kind regards,



Lewis Barnes
SefasInsure Customer Service Team

Breakdown Cover

With the help of our UK breakdown cover you can travel with peace of mind. By investing in our Breakdown Cover, you receive roadside assistance as standard. You can count on our breakdown patrols for recovery or roadside assistance. We fix four out of five members at the roadside within an average of just 30 minutes. Our patrol vans carry over 500 parts and tools, including a universal spare wheel, to get you moving again.

If you need to use our roadside assistance breakdown cover, please call **0117 906 9920** and quote your policy number, **PN1122313**.

Multi-car Policy

With SefasInsure multi-car insurance you can insure all your vehicles on one policy. Every car you add earns its own discount, plus each car gets its own No Claims Bonus for every year it remains claim free. Please check the details of your additional vehicle/s are correct and up to date.

Your Additional Vehicle Details

Registration	VN66 ZCY
Vehicle	Mazda MX-5 2.0 SPORT NAV 2dr
Cover	Comprehensive
Voluntary Excess	£150
Compulsory Excess	£150

International Car Insurance

If you're planning on travelling within Europe during the next 12 months our International Cover offers all our 5 star Defaqto rated car insurance benefits to you whether you're at home, camping, city hopping or you just like the freedom to explore, you can rest assured in the knowledge that SefasInsure will be there if you need us.

If you need to use our international cover, please call **0117 906 9920** and quote your policy number, **PN1122313**.

Acceptance to terms

Your use of the www.sefasinsure.co.uk/broker (the "website") is governed by the following Terms and Conditions of Use (the "terms"), the Legal Notice and the Privacy Policy. **YOU MUST READ AND AGREE TO THE TERMS BEFORE REGISTERING TO JOIN AND PARTICIPATE IN THE WEBSITE.** If you do not wish to be bound by the terms set out below, you should not use (or continue to use) the website. Your acceptance of these terms and conditions will be demonstrated by your confirming acceptance by selecting the "Log in" or the "Accept and confirm" button as part of your on-line obligation request. Your application to use the website will not be processed if you do not confirm acceptance of these Terms and Conditions.

Who are we

The website is provided by Sefas Insure Limited (referred to as "us" "our" or "we" in these terms) to broker firms and your employees (referred to as "you" "your" or "user" in these terms). Wherever the name "Sefas Insure" is used within these pages, this refers to one or more of the trading companies of Sefas Insure Ltd that operate in the United Kingdom.

Amendments to the terms

We may change the terms at any time by posting changes online. Please review the terms regularly to ensure that you are aware of any changes made by us. Your continued use of the website after changes are posted means you agree to be legally bound by these terms as updated and/or amended.

Description of services

We offer you access to the website to make the most of mutual business opportunities, by providing you with a variety of services including, but not limited to, financial account reconciliation, making payment to us, managing policies online, comparing Sefas Insure product info, print policy wordings, search for previous policy wordings, conduct quotes and order stationery and supplies (the "Services"). The Services may change from time to time as our discretion sees fit.

Limitation of liability

1. The information, names, images, pictures, logos and Services provided on the website are provided "AS IS" and on an "AS AVAILABLE" basis without any representations or any kind of warranty made (whether express or implied by law) to the extent permitted by law, including the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.
2. Under no circumstances will we be liable for any of the following losses or damage (whether such losses were foreseen, foreseeable, known or otherwise): (a) loss of data; (b) loss of revenue or anticipated profits; (c) loss of business; (d) loss of opportunity; (e) loss of goodwill or injury to reputation; (f) losses suffered by third parties; or (g) any indirect, consequential, special or exemplary damages arising from the use of the website regardless of the form of action. However, nothing in these terms limits or excludes our liability for death or personal injury caused by our proven negligence.
3. We do not warrant that functions available on the website will be uninterrupted or error free or that any defect will be corrected, or that the website or the server(s) that makes it available are free of viruses or bugs. You acknowledge that it is your responsibility to implement sufficient procedures and virus checks (including anti-virus and other security checks) to satisfy your particular requirements for the accuracy of data input and output.
4. Under no circumstances will we be liable for any loss or damage caused by your reliance upon information obtained through the website. Information and data published on our website is for INFORMATION PUPOSES ONLY and we do not hold ourselves out as giving advice, and nor should it be construed as such. It is the responsibility of each person using the Services available on the website to evaluate the accuracy, completeness, or usefulness of any information, opinion, advice, or other content made available through it.

Security and ID

1. You accept that you are solely responsible for maintaining the confidentiality of the unique log-on identification password we allocate to you, and for using the password.
2. You are responsible for using adequate security measures to prevent unauthorised access to the website and shall notify us promptly if you become aware of such access. You will indemnify us against any loss caused by access to the website by any person (except us or our employees or representatives) of user names and passwords issued to you. On any employee leaving your company you will immediately inform your business development manager so that their access can be revoked. You will indemnify us against any loss caused to the website by any ex-employee who has not been notified to the business development manager for their access to be removed.